

# Cartography and Cadastre Bureau

## Suggestions, complaints and objections received in 2017

Type	Suggestions	Complaints	Objections	Total
Staff	0	0	0	0
Equipment and Facilities	0	0	0	0
Environment	0	0	0	0
Procedures and Formalities	1	0	0	1
Others	5	2	0	7
<b>Subtotal</b>	<b>6</b>	<b>2</b>	<b>0</b>	<b>8</b>

### Results of Case-handling

The suggestions/complaints received were mainly related to the cases of the functional system and data content of the website, calendar design, procedures and formalities, and cases connected with land. After analyzing the comments received, we have adopted 4 follow-up or improvement measures.