

Cartography and Cadastre Bureau

Suggestions, complaints and objections received in 2015

Type	Suggestions	Complaints	Objections	Total
Staff	0	0	0	0
Equipment and Facilities	0	1	0	1
Environment	0	0	0	0
Procedures and Formalities	0	0	0	0
Others	9	4	0	13
Subtotal	9	5	0	14

Results of Case-handling

The suggestions/complaints received were mainly related to the cases of the functional system and data content of the website, as well as cases connected with land. After analyzing the comments received, we have adopted 3 follow-up or improvement measures.